

## Newham Business Improvement District

### Policing of Truro City Centre – Service Baseline

**Responsible Authority:** Devon and Cornwall Police

**Responsible Officer:** Inspector Wheeler

Service provided	Policing of Truro City Centre
Number of Staff & Equipment	<p><b>Local Policing &amp; Partnership Officers</b></p> <p>Currently (May 2023) there are five Neighbourhood Beat Managers (NBM) who cover the city centre and surrounding Truro policing sector. This ranges from the North to the South coast of Cornwall and in addition to the city, covers areas to include Chacewater, Feock, Kea, Roseland, Probus, Trispen, St Erme, Perranporth, St Newlyn East, Cubert, Mount Hawke, St Agnes, Porthtowan and Blackwater.</p> <p>The NBMs have primary responsibility for the more central areas of the sector, to include the city centre. They are supported by two Police Community Support Officers (PCSO).</p> <p>There are also two NBMs, supported by two PCSOs, who are responsible for the more coastal areas. One has primary responsibility for areas to include the Roseland and the other Perranporth and St Agnes. They both have a secondary responsibility to provide cover for the city centre.</p> <p>There is no specific NBM dedicated purely to the city centre.</p> <p>Those officers are supported by one Neighbourhood Team Leader; a Police Sergeant.</p> <p><b>Response Function</b></p> <p>There are five shifts covering the entire Truro sector, providing 24/7 cover. There are no specific response resources dedicated to the city centre.</p> <p>Each shift is currently staffed with one Sergeant and approximately six or seven Police Constables. They primarily cover the sector of Truro, but also wider Cornwall as demand dictates.</p> <p><b>Criminal Investigation Department Function</b></p>

	<p>There are approximately six detectives assigned to the sector working both day shifts and late shifts. They are managed by two Detective Sergeants working from the CID.</p> <p>There are no investigation resources specifically for the city centre.</p> <p><b>Supplementary resources</b></p> <p>Truro has a Special Constabulary contingent who provide a service, when able, at both weekends and during the week.</p> <p>In addition to their normal duties they provide a police presence at significant events taking place throughout the year such as festival of lights and late night shopping.</p> <p>Where demand dynamically exceeds expectations, additional resources from both West and East Cornwall Local Policing Areas can be called upon if required.</p> <p><b>Points of note</b></p> <p>Figures above include a mix of both 'head count' and also the current model for staffing levels, and may include where there is not, currently, a person in post. This is because some officers/PCSOs do not work full time and there are also posts which, for various reasons, are held vacant for differing amounts of time.</p> <p>The wider operating model is under review, for some functions and is likely to see changes. At this time the exact details are unknown therefore it cannot be predicted how/if this will affect staffing or service delivery within Truro and the surrounding areas.</p>
Specification	Personnel & Functions as described above.
Performance Measure	<p>The way in which we as the organisation measures performance includes a focus towards reducing threat, harm and risk in line with our force mission.</p> <p>Performance indicators include rates of recorded crime, timeliness of victim updates, suspect management and auditing of the more serious crimes such as hate crime, rape and modern slavery to ensure that the recording process has been followed correctly.</p> <p>Our vision as an organisation is to provide World Class Sustainable Policing:</p>

	<p>“We have big ambitions for our future and the service we deliver to our communities. This vision is built on the foundation of helping our people make the biggest difference they can, whatever their role and is underpinned by three key principles:</p> <ul style="list-style-type: none"><li>• Work as one; proud to serve</li><li>• Ambitious operational excellence driven by innovation</li><li>• Commit to the UN sustainability goals creating a legacy we can be proud of.</li></ul>
Boundary Area	Truro BID Area